

Lu Dong

Second year MS-HCI student at Gatech seeking for UX designer position starting May 2017.

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EXPERIENCE

The Home Depot, Atlanta, GA May 2016- Aug. 2016
Customer Experience Design Intern
Effectively collected and analyzed research as well as interviewed customers and business stakeholders. Led the design and visualizing customers journey. Identified key opportunities to help The Home Depot align customer needs and business goals.

Beijing Duobei Brothers Ltd., Beijing, China May 2015- Aug. 2015
UI/UX Designer Intern
Led the redesign of Duobeiyun website and independently came up with solutions that solve workflow problems. Collaborated and reviewed with engineering team to refine user interface for enhancing user experience.

Woods Bagot, Beijing, China Jun. 2013- Aug. 2013
Architect Assistant Intern
Worked with architects on a housing project in Yunnan, China. Conducted research on local geography and transportation patterns, and analyzed precedent projects, and assisted architects on initial diagrams and schematic design.

EDUCATION

Georgia Institute of Technology Aug. 2015- May 2017(Est.)
MS in Human Computer Interaction

Arizona State University May 2014- May 2015
Master of Industrial Design Candidate

University of Illinois at Urbana- Champaign Aug. 2010- May 2014
B.S. in Architectural Studies

PROJECTS

Remark *Class Project*
A two-way communication tool for high school teachers and students, which includes physical pen attachments that collect data from students and a software where teachers can view the data.

Boundaries *Class Project*
An interactive data documentary on Georgia Tech crime data.

Zipcar Service Design *Class Project*
A new service for the car rental company Zipcar optimizes parking spots to benefit Zipcar business and customers, as well as to help relieve stress of parking in big cities.

Touren *Class Project*
A personal tour guide provides customized itineraries for short stays.

SKILLS

Research
Contextual Inquiry
Competitor Analysis
Card Sorting
Persona
Storyboarding
Task Analysis
Affinity Mapping
Usability Testing

Design
Wireframing
Prototyping

Tools
Sketch 3
Photoshop
Illustrator
Indesign
Solidworks
KeyShot
Axure
Invision
Justinmind
Google Analytics

Programming
Basic HTML & CSS
Basic JavaScript
Service Design